



Cha Ching!

Top reasons for freight
billing adjustments...
and how to avoid them.



Common billing adjustments that you can avoid to keep shipping costs down!



Weight

#1 reason for billing adjustments. The correct weight is key to protecting against additional charges. Weight = the ENTIRE package, so **include pallet** plus packaging material used.

HOW TO AVOID: *Never estimate weight.* Weight on BOL must match the **actual weight** or you could incur additional charges from carrier.



Bill of Lading (BOL) Changes

Accuracy is key. Changes to items on the Bill of Lading, such as address, number of items being shipped, services requested and weight after booking your shipment can all result in billing adjustments.

HOW TO AVOID: Ensure all info about your freight at the time of booking is 100% complete and accurate on the BOL. Our experts can review prior to booking.



Freight Class (NMFC)

Wrong freight class means re-classification adjustments.

Freight class directly influences your rate. If the freight class listed on the BOL is different from the actual class, an adjustment may occur.

HOW TO AVOID: Identify the correct NMFC number and freight class and list correctly on your BOL. Our experts will review it for accuracy.



Liftgates & Accessorials (aka *add-ons*)

Needed more than you think. Accessorials are services that go beyond the normal pickup and delivery. The most common is a liftgate and is required for freight exceeding 100 lbs. or 72" in height. A liftgate **IS REQUIRED** if there is no loading dock at the pickup/dropoff location.

HOW TO AVOID: Add liftgate services ahead of time on the BOL or **the carrier will tack it on later**, resulting in an adjustment.



Residential or Limited Access Fees

Location, location, location. If your shipment is being picked up or delivered from a residential **house, church or school** then it's considered "limited access." Carriers often apply fees for these types of locations.

HOW TO AVOID: Our experts can help determine if your locations have 'limited access'. **Note it** on the BOL, so that carriers are aware ahead of time.



How can we help?

If you've got questions,
our experts have answers!

Visit [FreightCenter.com](https://www.FreightCenter.com)
or call (800) 716-7608.